

K.C. Pilecek 1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

22313-1450.

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as

first class mail addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA

Patent Application

Applicant(s): Kenneth C. Pilecek

Case:

Serial No.:

09/467,240

Filing Date:

December 20, 1999

Group:

2666

Examiner:

Phuc H. Tran

Title:

Methods and Devices for Providing Links to Experts

TRANSMITTAL LETTER

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Submitted herewith is the following document relating to the above-identified patent application:

(1) Response to Office Action.

There is no additional fee due in conjunction with the response. In the event of any nonpayment or improper payment of a required fee, the Commissioner is hereby authorized to charge or to credit Avaya Inc. Deposit Account No. 50-1602 as required to correct the error.

Respectfully submitted,

Date: November 21, 2005

Joseph B. Ryan

Attorney for Applicant(s)

Reg. No. 37,922

Ryan, Mason & Lewis, LLP

90 Forest Avenue

Locust Valley, NY 11560

(516) 759-7517

Date: November 21, 2005

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents,

P.O. Box 1450, Alexandria, VA 22313-1450.



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): Kenneth C. Pilecek

Case:

Serial No.:

09/467,240

Filing Date:

December 20, 1999

Group:

2666

Examiner:

Phuc H. Tran

Title:

Methods and Devices for Providing Links to Experts

RESPONSE TO OFFICE ACTION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

The remarks below are submitted in response to the non-final Office Action dated August 19, 2005 in the above-identified application.

REMARKS

The present application was filed on December 20, 1999, with claims 1-269. Claims 1, 87 and 176 are the independent claims.

Applicant initially notes that present Office Action is fundamentally deficient on a number of different grounds.

First, the Examiner issued a restriction requirement on May 11, 2005, requiring restriction of claims 1-269 to Group I, comprising claims 1-86, and Group II, comprising claims 87-269. In a response filed June 13, 2005, Applicant elected, with traverse, the claims of Group II, that is, claims 87-269, for continued prosecution on the merits. In the present Office Action, the Examiner provides a detailed rejection of only claims 1-86, and apparently does not address the previous